Using US Land Records for Printing Services

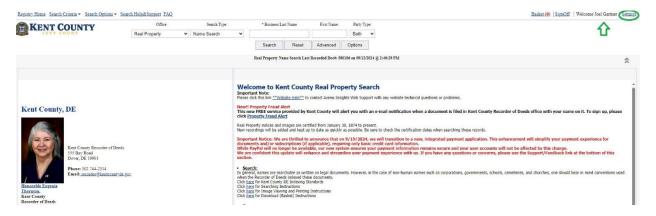
Kent County Delaware US Land Records website offers unlimited printing and downloading on https://i2g.uslandrecords.com/DE/Kent2/D/Default.aspx for professionals who download or print from our property records database 38 or more pages in a 30-day period.

Casual users (those who need to print or download only a couple of pages at any one time) and professionals who print or download less than 37 pages per month can pay per page via the website.

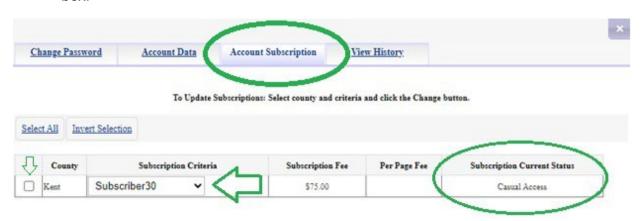
Both methods require the use of a credit card. If you are enrolled as an unlimited subscriber, you must re-enroll each month. Because of this 30-day limit, you may switch back and forth from Subscriber to Casual user.

How to enroll, pay, and change between the two types of users

1. Please log onto the website, so you see your name in the upper right corner.



- 2. Then click Settings, also in the upper right corner.
- 3. Click the Account Subscription tab. It shows your current status in the right-hand box.



- 4. If you want to change, click the box next to "Kent", and make sure the subscription you want is selected in the drop-down list, and click Change.
 - a. You will be prompted to confirm this change "Are you sure?" Select YES.
 - b. At that time the payment window will display.
 - c. Please enter the credit card information as listed on the website.



- 5. When payment is completed, you will be returned to the website.
- 6. Signoff of the website, then sign on again to make sure the website has your new subscription status.
- 7. Verify by searching and viewing a document. You should not get any prompt, just the watermarked document image.



8. For additional information on how to Explore Property Records from Anywhere – Free and using the US Land Records site for these results, see the Fact Sheet at the following website: https://www.kentcountyde.gov/

Frequently Asked Questions

Q: How can I pay electronically for a subscription or by page?

A: First you must establish an account by entering your name, phone number and email address. The system will remember you thereafter. Starting on September 19, 2024, you will only need to provide your credit card information to process the transaction electronically.

Q: Can I use PayPal for my subscription?

A: NO. The vendor (Avenu) updated their payment processing system in September 2024 and PayPal is no longer an authorized form of payment. Instead, users simply enter credit card information on the secure payment interface to print or download the property records you need.

Q: Will the new payment interface system maintain my credit card information?

A: NO. The secure payment interface does not maintain the credit card information. However, most web browsers offer that feature should the user activate the setting.

Q: Is using the remote service still free?

A: YES. The service is free when viewing records remotely with no subscription required. There is a watermark that says "Unofficial Copy" on the viewing page. IF the user chooses to download or print copies, the user will need to enter payment information on the new payment processing system to complete those transactions. Then, you can print out pages without the watermark.

Q: What if I want to print just a few pages?

A: You may print from your own computer for \$2.00 per page as a casual user without needing a monthly subscription. OR you can come to the Kent County (Delaware) Recorder of Deeds office, use the computers available there, and print for \$1.00 per page.

Q: Who do I contact if I have additional questions about printing services?

A: Email Avenu directly at the following address: grm.usa.uslr.support@avenuinsights.com