

PRESS RELEASE

Contact: Kelly Pitts June 21, 2024 Kelly.Pitts@kentcountyde.gov (302) 744-2304

For Immediate Release

Kent County's Website, Ready to Launch

Dover, Del. – Launch date is finally here! A website redesign that began fall of 2022, was interrupted with a network intrusion forcing a build of a temporary website, while continuing the original redesign and updates, is now being realized.

On Tuesday, June 25, Kent County Levy Court will proudly unveil its latest innovation in public service: the launch of a cutting-edge website designed to enhance citizen engagement, streamline services, and foster transparency. The unveiling will take place at the Levy Court Business meeting, 555 Bay Road in Dover, Room 203 (Levy Court Chamber) at 7:00 p.m. This milestone represents a significant leap forward in our commitment to modernize governance and serve our community focusing on the needs of our users.

The new Kent County website boasts an array of user-friendly features tailored to meet the diverse needs of our citizens. Simplified navigation ensures that users can effortlessly navigate through various departments, services, and resources with ease. Whether you're seeking information on permits, county services, or community events, finding what you need is now simpler than ever.

The website is designed to be accessible to all individuals, including those with disabilities, ensuring that everyone can fully participate in civic life and access vital services without barriers. Accessibility is a cornerstone of our commitment to inclusivity.

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Recognizing the importance of mobile technology in today's fast-paced world, the website is fully optimized for mobile devices. Whether you're at home, at work, or on the go, you can conveniently access government services and information anytime, anywhere. You may also experience our automated BOT, "Reggie" who can answer common questions about county services or guide users to relevant help center articles.

The website offers a range of dynamic features aimed at facilitating seamless interactions between citizens and government agencies.

We believe in open governance, and our new website reflects this commitment by providing easy access to county information, meeting schedules, and more.

We invite all citizens to explore the new website at <u>www.kentcountyde.gov</u> and experience firsthand the improvements Kent County Levy Court has made in civic engagement.

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